

# GAME ON

**TRAIN, EXECUTE, WIN.**  
OHIMA 29<sup>TH</sup> ANNUAL  
MEETING & TRADE SHOW

## program agenda

### MONDAY, MARCH 9, 2009

7:00 - 8:00	Rise & Shine YOGA ... Game On! (limited space - must pre-register on Registration Form)			
7:30 - 8:45	HealthPort Roundtable Breakfast - RACs (limited space - must pre-register on Registration Form)			
8:00 - 9:00	Registration/Continental Breakfast			
9:00 - 10:30	The Problem with Trolls			
10:45 - 12:00	Court is Now in Session			
12:00 - 1:30	OHIMA Annual Business Meeting & AHIMA Update & Awards Recognition Luncheon			
1:45 - 3:00	1. The Path to Paperless	2. Reimbursement under Ohio BWC's Inpatient PPS	3. Policymaking Process to Improve Reimbursement and Compliance	4. The Importance of Missed Coding/Billing of Outpatient Services on Healthcare Finances
3:15 - 4:30	1. The Path to Paperless	2. Reimbursement under Ohio BWC's Inpatient PPS	3. Policymaking Process to Improve Reimbursement and Compliance	4. The Importance of Missed Coding/Billing of Outpatient Services on Healthcare Finances
4:30 - 5:45	Happy Hour: Meet & Greet the Exhibitors			

### TUESDAY, MARCH 10, 2009

8:00 - 9:00	Registration EXHIBIT HALL Grand Opening Continental Breakfast in Exhibit Hall			
9:00 - 10:30	Your Leadership Legacy			
10:30 - 11:30	Nuts & Bolts of RAC			
11:30 - 12:45	Lunch in EXHIBIT HALL (Boxed lunch and beverage provided if indicated on registration form)			
11:45 - 12:15	Student Networking Lunch			
12:45 - 2:15	1. Streamlining the Physician Query Process and the Role of Technology	2. Managing the Transition to ICD-10	3. a) Observation Services - How Much Reimbursement are You Missing?	4. a) Managing Coding Staff and Workflow Assignments in an Electronic Environment
2:15 - 2:45	Break in EXHIBIT HALL			
2:45 - 4:15	1. Streamlining the Physician Query Process and the Role of Technology	2. Managing the Transition to ICD-10	3. b) Hospital Outpatient Wound Care Services	4. b) Special Interest Group Forum - Building Community & Mentoring
4:15 - 5:30	Wine & Cheese Reception & Raffle Drawing in EXHIBIT HALL			

### WEDNESDAY, MARCH 11, 2009

8:00 - 9:00	Registration/Continental Breakfast in EXHIBIT HALL			
9:00 - 10:00	I. CODING: Healthcare Compliance Plans	II. LEGAL: e-Discovery & the Legal EHR		
10:00 - 10:30	Break in EXHIBIT HALL			
10:30 - 11:30	I. CODING: Heart Failure	II. LEGAL: Effectively Documenting, Coaching, and Warning Employees		
11:30 - 1:00	Lunch & Raffle Drawing in EXHIBIT HALL (Boxed lunch & beverage provided if indicated on registration form)			
1:00 - 3:00	I. CODING: ICD-10 (1-2pm); Superbugs (2-3pm); Physician Query Etiquette (3-4pm)	II. LEGAL: Medical Ethics and Health Information Management		
3:00 - 4:00		II. LEGAL: Medical Identity Theft		

# general info

**registration instructions:** Registration and name badges are required for admission to the sessions and Exhibit Hall. To register, please complete the registration form with all identifying information, program choices, and fees.

Registration fees cover continental breakfast, lunch (if selected on registration form), program materials, admittance to the OHIMA Exhibit Hall, speaker expenses, and any planned social events. Register one person per form. Enclose a check made payable to OHIMA and mail to the OHIMA Central Office, PO Box 824, Worthington, OH, 43085-0824.

**NEW!** You can now charge your registration with your Visa or MasterCard. Online registration with credit card payment is available in the 2009 Annual Meeting section at [www.ohima.org](http://www.ohima.org).

Registration and payment must be postmarked/mailed **NO LATER** than **February 20, 2009** to qualify for the early bird discount. **All registrations must be prepaid.** Registrants may register by mail after 2/20/09 or onsite at the meeting, but must pay the late fee charges. For those registering onsite, a \$15 processing fee will be added to the total fee. *NOTE: Registration confirmation letters will not be sent.*

**Students/Seniors:** To qualify for the STUDENT rate, you must be an active student member of AHIMA with Ohio as your chosen state association. Note that "New Graduate" membership status does not qualify for the student rate. To qualify for the SENIOR rate you must be designated as senior member of AHIMA with Ohio as your chosen state association.

**cancellation policy:** Registration fees will be refunded less a \$25 processing fee if notice is received by Monday, February 23, 2009. Cancellations received after this date will not receive a refund. Substitution of registrants is permitted - please contact OHIMA.

**exhibit hall:** The Exhibit Hall will be located in the Easton Grand Ballroom and adjacent foyer areas on the main floor. Visit the 2009 Exhibit Hall section of [www.ohima.org](http://www.ohima.org) to view an up-to-date floorplan and directory of participating exhibitors.

**exhibit hours:** Tuesday: 8:00 am- 9:30 am; 11:30 am - 5:30 pm and Wednesday: 8:00 am-1:00 pm One CE credit may be earned by visiting the exhibitors for a minimum of one hour.

**meeting materials:** In our effort to be more mindful of the environment, we are offering a new cd/online option to receive speaker handout material in lieu of the printed handouts. At the meeting, you'll be given a cd containing speaker handouts for the entire meeting. You'll also receive access to the speaker presentations to download from our website allowing you to print session handouts and bring to the convention if desired. Materials will be posted online beginning March 1, 2009 and access instructions will be sent to your registered email address. A folder containing additional meeting materials and 'Notes' pages will be provided along with your cd of speaker handouts.

All registrants will be given the cd/online access to handouts **unless you indicate on the registration form** that you want to receive printed handouts at the meeting. If you choose this option you will not

receive the cd/online access but you'll receive printed handouts for all sessions if registering for two or more days. If you attend only one day, you'll receive handouts only for the day you are attending.

**Important note:** Although speakers are strongly encouraged to provide them, we cannot guarantee that every session will have handouts. Any registrations received after the early bird deadline of 2/20/09 or not marked as wanting to receive the printed handouts will automatically receive the cd/online option.

**hotel reservations:** It is the responsibility of the registrant to make lodging arrangements directly with the Hilton Hotel (614/414-5000). To receive the OHIMA convention discount rate, make your reservation prior to the deadline of **February 14, 2009** and tell the hotel that you are with the OHIMA meeting.

A reservation form for the hotel is included below for your convenience. The hotel must receive this form by the **2/14/09** deadline. Or, if you prefer to make your reservation online, follow the hotel links located on our website at [www.ohima.org](http://www.ohima.org) and enter the group code **IMA** to receive the reduced rate.

Reservations requested after February 14, 2009 or **after the room block has been filled** are subject to availability and may not be guaranteed at our special convention rate. Thus, you are strongly encouraged to make your reservations early.

**miscellaneous:** Business casual attire is suggested. Visit the OHIMA Web site at [www.ohima.org](http://www.ohima.org) for meeting information and important updates. For further information, contact the OHIMA Central Office at 614/847-0160 or e-mail: [ohima-info@ohima.org](mailto:ohima-info@ohima.org)

# 2009 highlights

**fun sports theme!** GAME ON ... Train, Execute, Win is our theme this year. Our three-day action-packed educational program is your ticket to the information you need to know.

**discounted registration:** Hit a home run by receiving a \$30 discount if you register for all three days.

**cd and online handout access:** Score big by helping us become more mindful of the environment by opting to receive the cd/online handouts in lieu of

the printed handouts. See above section in General Information on 'Meeting Materials' for details.

**let the games begin!** Numerous opportunities to win exciting prizes will be featured each day. You are entered in the Easton Gift Card raffle if you submit your registration and payment by the Early Bird Deadline (2/20/09). Two \$50 Easton gift cards will be raffled off to the registrants on that day. The Exhibit Hall raffles will take place on Tuesday and Wednesday and thousands of dollars of exciting prizes will be given away to those in attendance. Finally, don't miss out on the ever-popular Coding Raffles during the March 11th Coding session. Visit the Annual Meeting section of OHIMA's website at [www.ohima.org](http://www.ohima.org) for raffle details.

**time out!** After the sessions, take time to relax and network with your friends and colleagues at Monday's *Meet & Greet the Exhibitors* Happy Hour and Tuesday's Wine & Cheese reception while enjoying complimentary food and drink.

**fabulous location & free parking:** Get the home field advantage by staying at the Hilton Columbus at Easton Hotel, a AAA 4-Diamond upscale hotel conveniently located within the Easton Town Center and easily accessible off I-270 with ample free hotel parking. Allow extra time to visit the unique Easton Town Center where you'll find more than 170 of the finest shops and unique dining and entertainment - all within walking distance of the hotel.

Hilton Columbus at Easton  
(614) 414-5000



OHIMA 29th Annual Meeting  
March 9 - 11, 2009

Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_  
*Check-in time: 4:00pm* *Check-out time: 12:00pm*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Day Phone: \_\_\_\_\_

Sharing Room With: \_\_\_\_\_

Requested Room Type (tax not included):

Deluxe Room - 1 king bed (\$174)  Deluxe Room - 2 double beds (\$174)

## hotel reservations form

If using this form to reserve your accommodations, the Hilton Hotel must receive it no later than **February 14, 2009**. Be sure to identify yourself with OHIMA to receive the convention rate.

**Mail to:** Hilton Hotel, 3900 Chagrin Drive, Columbus, OH 43219

Reservations received by the hotel after February 14, 2009 or after the room block has been filled are subject to availability and may not be available at discounted rate.

Guaranteed by one of the following:

American Express/Optima  Diner's Club  Discover

Carte Blanche  Mastercard  Visa

Amount: \$ \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Signature: \_\_\_\_\_

# PROGRAM DESCRIPTIONS

CE CREDITS: PROGRAM = 5.0 | ROUNDTABLE = 1.0

# monday, march 9

**7:00 – 8:00 am**

## ***Rise & Shine Yoga... Game On!***

What a great way to start your day! Yoga keeps our bodies healthy and relaxed, creating the formula for our minds to be spacious, creative, productive, and ready to face any challenge. Whether you are a marathon runner, couch potato, or somewhere in-between, this session is for you.

*Attendance is limited to the first 50 people who sign up on the registration form – see Monday Yoga box. An email confirmation will be sent. Please consider wearing appropriate attire to this session that allows for easy movement and flexibility.*

**7:30 – 8:45 am**

## ***Roundtable Breakfast***

### **How prepared are you and your facility for the Recovery Audit Contract (RAC) initiative?**

*Sponsored and moderated by HealthPort*



Join 40 of your colleagues for breakfast at the RAC Roundtable to hear real-world experiences on preparing for the RAC program. Table topics will include; committee development, staffing, reporting, clinical documentation, evaluating appeals, data mining, tracking, compliance, risk assessment and gaining physician cooperation.

*Attendance is limited to 40 practicing professionals (no students please). You need to sign up on the registration form to attend – see Monday Roundtable box. An email confirmation will be sent.*

**8:00 am – 9:00 am**

## ***Registration/Continental Breakfast***

**9:00 am – 10:30 am**

## ***“The Problem with Trolls”***

**Scott Warrick, JD, MLHR, SPHR**  
President, Scott Warrick Consulting

We all have them: “Problem People,” or “Trolls.” They lower production, lower morale and can have serious health effects. Come and learn what it means to be an “emotionally intelligent” person to deal effectively with problem people. Scott will outline for you in his own unique, practical, and entertaining style how to instantly become a more effective communicator – controlling your emotions and ego. Learn how your brain works physically and why our emotions are so much stronger than our logic. Leave this session with the skills on how to effectively manage the 100,000 emotions you experience each year (27 emotions an hour!) so you can communicate more intelligently.

**10:45 am – 12:00 pm**

## ***“Court is Now in Session”***

**William C. Ludwig, J.D.**  
Vice President and Chief Claims Officer  
Healthcare Underwriters Group in Ohio

There may not be an honorable judge presiding, but join us as William Ludwig takes us step-by-step through a malpractice trial. Based on a real court case, Mr. Ludwig takes us through the court proceedings, and the trial outcome. The outcome is influenced by the medical record documentation. Mr. Ludwig discusses the importance of record documentation in both a paper-based and electronic setting. William has several decades of experience in medical professional liability claims. A successful defense trial lawyer, William has also managed claims for some of the country's largest and most respected medical professional liability insurance companies.

**12:00 - 1:30 pm**

## ***OHIMA Annual Business Meeting, AHIMA Update & Awards Recognition Luncheon***

The newly elected OHIMA Board will be introduced; highlights of AHIMA activity will be discussed, followed by the awards luncheon honoring OHIMA's Distinguished Member and Achievement Award winners.

*\* IMPORTANT NOTE: Be sure to check YES on your registration form to attend the Monday luncheon.*

## **CONCURRENT SESSIONS**

**1:45 pm – 3:00 pm & 3:15 pm – 4:30 pm**  
Choose 1 session from each time.

### ***1. “The Path to Paperless”***

**Gwen Hughes, RHIA, CHP**  
Director of eHIM Consulting  
Care Communications, Inc.

**Melanie Dragosljvich, RHIA**  
Senior Consultant, Care Communications, Inc.

HIM departments have been operating in a hybrid state for decades as healthcare organizations continue down the path to paperless. Learn what is around the corner in terms of legislation, voluntary standards and incentives. Understand the challenges that lie ahead from those further along the path. Discover best practices to increase your organization's HIM return on investment.

### ***2. “The Challenges of Reimbursement under Ohio BWC's Inpatient Prospective Payment System ... What You Need To Know To Get Your Inpatient Bills Paid”***

**Julie Smith, RHIT & Debbie Znosko, RHIA, CCS**  
Technical Medical Specialists  
Hospital Reimbursement Review Unit, Ohio BWC

In this informative session, you will learn the requirements for inpatient bill submission to the Ohio Bureau of Worker's Compensation. An overview of BWC's inpatient prospective review process, explanation of benefits (EOB) codes, retrospective reviews and the appeal process will also be addressed.

### ***3. “Playing to Win: Getting Involved in the Policymaking Process Can Improve Reimbursement, Compliance, and Ease Our Frustrations”***

**Jugna Shah, MPH**  
President, Nimit Consulting Inc.

Learn how to best weigh in on Medicare policy issues to improve coding and billing rules, and ultimately reimbursement. Ms. Shah will provide examples of her advocacy efforts with Medicare over the past seven years on behalf of the provider community. We win some and we lose some, but we have to get off the sidelines and get in the game! Come learn how your hospital can get involved to shape future policy issues, both large and small, to come out a financial and operational winner.

### ***4. “The Importance of Missed Coding/ Billing of Select Outpatient Services on the Financial Health of a Healthcare Organization”***

**Lauree Handlon, MS, RHIA, CCS, CPC-H**  
Adjunct Instructor/Data Quality & Reimbursement Consultant, The Ohio State University – HIMS Division/Cleverley & Associates

**Melanie Brodник, PhD, RHIA**  
Director and Associate Professor, The Ohio State University – HIMS Division

This presentation will discuss issues related to accurate coding/billing and potential financial losses for missed coding and billing of selected services such as non-chemotherapy drug administration, blood transfusion, and venipuncture procedures. Results will be discussed from a study that focused on relationships between the financial health of hospitals, hospital demographic variables and the error rate for select outpatient missing charges for the above mentioned services. Gain insight into how to help your organization discover patterns or trends of improper or incomplete coding/billing.

### ***4:30 pm – 5:45 pm*** ***Meet & Greet the Exhibitors***

Get in the game! Join us for our fun sports-themed happy hour to welcome the Exhibitors to our show. Catch up with your friends and colleagues while enjoying complimentary drinks and hors d'oeuvres.

## tuesday, march 10

**8:00 am – 9:00 am**

**Registration**

**EXHIBIT HALL GRAND OPENING**

**Continental Breakfast in EXHIBIT HALL**

**9:00 am – 10:30 am**

**“Your Leadership Legacy”**

**Beth Flynn, MS**

Leadership Consultant and Trainer  
Ohio State University Leadership Center

What kind of leadership legacy are you creating? As a leader you are shaping the future of your community and organization, as well as your legacy with every decision you make. This presentation will help you determine what you need to do to make a positive impact as a leader and how your attitude affects your life. Find out where you are headed and begin to develop a personal action plan to achieve your leadership legacy.

**10:30 am – 11:30 am**

**“Nuts & Bolts of RAC”**

**Charlotte Kohler, CPA, CVA, CPAM, CPC, ACS, CHBC**

Director, Navigant Consulting

The RACs are headed to Ohio and it's GAME ON. Ms. Kohler will use the nuts and bolts of the RAC process to discuss how your facility can begin to prepare now - as well as protect yourself. She will share her thoughts on the best practices that facilities can implement to be a winning team against the RAC.

**11:30 am – 12:45 pm**

**Boxed lunch in EXHIBIT HALL**

Enjoy lunch while browsing through the wide variety of exhibits.

*\* Be sure to indicate on the registration form if you would like to order the boxed lunch.*

**11:45 am – 12:15 pm**

**Student Networking Lunch Session**

Attention all students! Enjoy your boxed lunch while listening to a brief presentation from OHIMA leadership on ways you can get involved. Stick around, network and participate in an open discussion of any issues or concerns you'd like to discuss.

## CONCURRENT SESSIONS

**12:45 pm – 2:15 pm & 2:45 pm – 4:15 pm**

**Choose one session from each time.**

**Please note that sessions 3 and 4 do not repeat.**

### 1. “Streamlining the Physician Query Process and the Role of Technology”

**Barbara Hinkle-Azzara, RHIA**

Chief Product Strategist, Meta Health Technology

Discover the factors contributing to the inefficient query process at many hospitals today. Learn the degree to which the query process impacts hospital financials; advantages of applying new technology to the query process; and actual experiences of hospitals that have implemented technology to support the query process. After attending this session, you will be able to assess the current query process at your own institutions, from query initiation to report generation. You will also be able to identify specific areas where you can apply technology to improve your query process, e.g., communications methods, query content, and data collection for management reporting.

### 2. “Managing the Transition to ICD-10”

**June Bronnert, RHIA, CCS, CCS-P**

Director, Clinical Data Standards, AHIMA

The time is now that you need to prepare for the implementation of ICD-10. Hear a brief overview of similarities and differences between the two classification systems to set the stage for preparation. In addition, implementation issues due to ICD-10 will be presented to help you identify your next steps for your organizations to be prepared for ICD-10 implementation.

### 3.a. “Observation Services - How Much Reimbursement Are You Missing?”

**Peggy Hapner, RHIA, CCS**

Consulting Services Manager  
Medical Learning, Inc.

Are you struggling with observation services? Are you getting paid for services provided during observation? Learn real world issues that many facilities are struggling with discuss issues with reporting observation services. Practical ways of solving these issues in the hospital outpatient setting will also be addressed.

### 3.b. “Hospital Outpatient Wound Care Services”

**Peggy Hapner, RHIA, CCS**

Consulting Services Manager  
Medical Learning, Inc.

Wound care services are becoming increasingly complicated to report for hospital outpatient services. This presentation will provide guidance on new technologies, tackle reporting evaluation and management services with procedures and modifier usage, and look at real world documentation issues that facilities face every day when reporting wound care services.

### 4.a. “Managing Coding Staff and Workflow Assignments in an Electronic Environment”

**Jennifer Caleodis, RHIT**

Manager, Coding and Data Services, Mount Carmel Health System

**Barbie Covert, RHIA**

Coding Coordinator, Mount Carmel Health System

**Susan Quincel, RHIT**

Director, Coding & Data Services, Mount Carmel Health System

Learn how one multi-hospital system made the transition of using coders working at separate hospitals into a centralized and remote environment. Discover how the re-designed workflow in the document imaging system has allowed for improved coder productivity and efficiency of the coding process. This session will also address how training and quality are performed in this environment.

### 4.b. “Special Interest Group Forum – Building Community & Mentoring”

Are you currently working in or are you interested in becoming a part of the 'non-traditional' HIM community? We have gathered a team to address your questions and concerns for the upcoming year. This will be an excellent opportunity to serve as a mentor or be mentored. Bring your issues and questions to this open forum and expert panel discussion. A survey in conjunction with this session will be available on the OHIMA website ([www.ohima.org](http://www.ohima.org)) a few weeks prior to the session for you to identify your top concerns.

**4:15 pm – 5:30 pm**

**Wine/Cheese Reception & Raffle in EXHIBIT HALL**

Take a time out! Relax, enjoy complimentary food and drink while mingling with friends and colleagues in the OHIMA Exhibit Hall. Browse the many exhibits displaying technology and services to enhance your department. An exciting raffle of prizes will also be held during this reception - you must be present to win.

# PROGRAM DESCRIPTIONS

CE CREDITS: PROGRAM = 5.0 | EXHIBITS = 1.0

# Wednesday, March 11

## SPECIAL INTEREST GROUPS

Choose One Full-Day Session to Attend:

I. CODING    II. LEGAL

## I. CODING

**8:00 am – 9:00 am**

**Registration/Continental Breakfast in EXHIBIT HALL**

**9:00 am – 10:00 am**

**“Healthcare Compliance Plans and OIG Work Plans”**

**Ann Hubbuch, JD, RHIA**

V.P., Corporate Compliance, Licking Memorial Health System

Learn how various healthcare compliance plans are implemented. Yearly Office of Inspector General (OIG) work plans as they relate to provider compliance will also be addressed.

**10:00 am – 10:30 am**

**Break in EXHIBIT HALL**

**10:30 am – 11:45 am**

**“What is Heart Failure – REALLY?”**

**Robert S. Gold, MD**

CEO, Documentation, Coding & Billing Accuracy (DCBA), Inc.

Dr. Robert S. Gold is an accomplished researcher and nationally known expert in health education. His engaging presentation will allow you to work towards an understanding of heart failure - the acutes, the chronics, the lefts, the rights, the systolics, the diastolics. Understand the disease, the causes and how you can tell what's what before you have to ask!

**11:45 am – 1:00 pm**

**Lunch & Raffle in EXHIBIT HALL**

Enjoy lunch while browsing through the wide variety of exhibits.

*\* Be sure to indicate on the registration form if you would like to order the boxed lunch.*

*NOTE: The Exhibit Hall will close at 1:00 pm, concluding with an exciting raffle of prizes donated by participating exhibitors. You must be present to win.*

**1:00 pm – 2:00 pm**

**“ICD-10”**

**Speaker TBA**

ICD-10 is a reality. Learn the current status of ICD-10-CM and find out what steps you need to take to effectively transition from ICD-9 to ICD-10.

**2:00 pm – 3:00 pm**

**“Superbugs”**

**John Weigand, MD**

Gerontology, Mt. Carmel Medical Center

It's a bird, it's a plane...no it's Superbugs!! Bacteria that have developed immunity to a wide number of antibiotics are very difficult to treat. Please join one of OHIMA's favorites, Dr. John Weigand as he presents the various causes and treatments for bugs gone wild.

**3:00 pm – 4:00 pm**

**“Physician Query Etiquette”**

**James Kennedy, MD, CCS**

Senior Physician Executive, FTI Cambio Health Solutions

Physician queries are meant to improve the accuracy of coding by actively involving the physician in the clarification and full completion of any documentation. We welcome back Dr. Kennedy, a nationally recognized expert on MS-DRG-based clinical documentation processes. Join his enlightening presentation as he explains the proper etiquette of composing a physician query.

**4:00 pm**

**Program Conclusion/Raffle**

*\* An exciting raffle of prizes coordinated by the Data Quality & Reimbursement Council will be held during the Coding Session at 11:30 am and 4:00 pm.*



# wednesday, march 11



## II. LEGAL

WIN  
**free**

**REGISTRATION & HOTEL STAY OR GAS \$!**

All active OHIMA members who vote in the OHIMA Election by 2/6/09 are eligible to win one free night at the Hilton Hotel AND one free day at the Annual Meeting or a \$100 gas card! Visit our website at [www.ohima.org](http://www.ohima.org) for details and to vote.

**8:00 am – 9:00 am**

*Registration/Continental Breakfast in EXHIBIT HALL*

**9:00 am – 10:00 am**

*“e-Discovery & the Legal EHR”*

**Keith Olenik, MA, RHIA, CHP**

Visiting Professor, University of Cincinnati

This session will provide an update on the status of electronic discovery at the federal and state levels. Discover best practices being developed to assist healthcare organizations prepare for electronic discovery. Updates on defining the legal health record will be provided, including best practices.

**10:00 am – 10:30 am**

*Break in EXHIBIT HALL*

**10:30 am – 11:30 am**

*“Effectively Documenting, Coaching, and Warning Employees”*

**Scott Warrick, JD, MLHR, SPHR**

President, Scott Warrick Consulting

What is documentation? What steps should you follow when coaching employees? What PROVEN FORMULA should ALWAYS be followed in drafting a written warning? What steps should you follow when delivering a written warning? What do you do if an employee refuses to sign a written warning? (No...You do NOT go and get a witness.) How can you ensure that employees will sign the written warning? Join Scott as he outlines for you in his own unique, practical, entertaining and humorous style how to deal with “problem” employees in order to avoid lawsuits. Scott will not only outline these processes for you, but he will review how to use this information IMMEDIATELY!

**11:30 am – 1:00 pm**

*Lunch & Raffle in EXHIBIT HALL*

Enjoy lunch while browsing through the wide variety of exhibits.

*\* Be sure to indicate on the registration form if you would like to order the boxed lunch.*

*NOTE: The Exhibit Hall will close at 1:00 pm, concluding with an exciting raffle of prizes donated by participating exhibitors. You must be present to win.*

**1:00 pm – 3:00 pm**

*“Medical Ethics and Health Information Management”*

**Laurinda B. Harman, Ph.D., RHIA**

Chair, Department of Health Information Management, Temple University

Ethical decisions are made daily in healthcare. As health information professionals, we deal with ethical dilemmas related not only to privacy and confidentiality, but increasingly to compliance, fraud and abuse, and clinical code selection. Dr. Harman will address the ethical principles and values that guide our profession and offer a hands-on approach to an ethical decision-making process that we can use to resolve real-life ethical situations.

**3:00 pm – 4:00 pm**

*“Medical IdentityTheft”*

**Laurie A. Rinehart-Thompson, JD, RHIA, CHP**

Assistant Professor of Clinical Allied Medicine, The Ohio State University

Medical identity theft is emerging as a critical problem for both healthcare providers and the patients they serve. Learn what activities constitute medical identity theft, how pervasive the problem is, and the challenges that healthcare providers face when responding to situations of medical identity theft.

**4:00 pm**

*Program Conclusion*

## CE CREDITS

The American Health Information Management Association approves all sessions for continuing education credits. The American Academy of Professional Coders (AAPC) has also approved the Wednesday Coding session:

**Monday:**

**5.0 = Program**

**1.0 = Roundtable Breakfast**

**Tuesday:**

**5.5 = Program**

**1.0 = Exhibits\***

**Wednesday:**

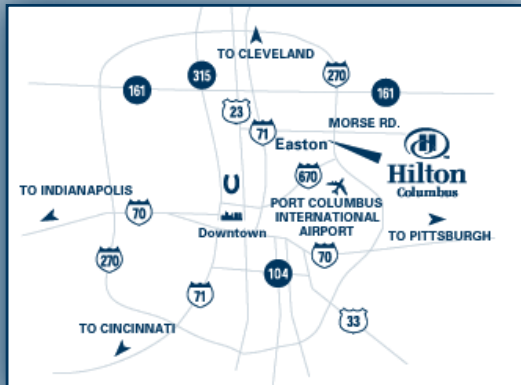
**5.0 = Program**

**1.0 = Exhibits\***

*\* A total of one CE credit may be earned by visiting the Exhibits for a minimum of one hour.*

PO Box 824  
Worthington, OH 43085  
Phone: (614) 847-0160 Fax: (614) 847-0153  
e-mail: ohima-info@ohima.org

*The Ohio Health Information Management Association (OHIMA) is Ohio's professional health care organization of over 2,000 specialists in the field of health information management. OHIMA is committed to advancing the HIM profession in an increasingly electronic environment through leadership in education and best practices for the benefit of patients and providers.*



# directions

## From the North

Take 71 South to 270 East to Easton Exit (Exit 33). Exit onto Easton Way and remain on Easton Way through two traffic lights. Turn right on Chagrin Drive and right into hotel parking lot.

## From the South

Take 71 North to 670 East (to Port Columbus International Airport). Remain on 670 to 270 North (approximately 1 mile). Take Easton Exit (Exit 33) onto Easton Way and remain on Easton Way through two traffic lights. Turn right on Chagrin Drive and right into hotel parking lot.

## From the East

Take 70 West to 270 North. Take Easton Exit (Exit 33) onto Easton Way and remain on Easton Way through two traffic lights. Turn right on Chagrin Drive and right into hotel parking lot.

## From the West

Take 70 East to 71 North to 670 East (to Port Columbus International Airport) Remain on 670 to 270 North (approximately 1 mile). Take Easton Exit (Exit 33) onto Easton Way and remain on Easton Way through two traffic lights. Turn right on Chagrin Drive and right into hotel parking lot.

Visit the OHIMA Web Site to obtain UP-TO-DATE Floor Plan & Show Information.

[www.ohima.org](http://www.ohima.org)



# program registration

Ohio Health Information Management Association  
March 9 – 11, 2009 | Hilton Columbus, Columbus, Ohio

Please type or print. The information in **bold** will be used to make your meeting badge. Complete as you want your badge to appear.  
**Register one person per form.** Registration confirmation **will not** be sent.

Name: \_\_\_\_\_ If OHIMA Member, AHIMA ID#: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Employer: \_\_\_\_\_ Title: \_\_\_\_\_

**Make check payable to:** OHIMA Tax ID # 31-0918571

**Send this form with payment to:** OHIMA Annual Meeting, PO Box 824, Worthington, Ohio 43085-0824

**Deadline:** To qualify for the Early Bird Discount, registration and payment must be postmarked by **February 20, 2009.**

To make a payment with your Visa or MasterCard, register online at **www.ohima.org**



Day	Early Bird (postmarked by 2/20)		Late (postmarked after 2/20)		Student/Senior**		Amount	
	Member*	Non-Member	Member*	Non-Member	by 2/20	after 2/20		
<b>Monday, March 9</b> Includes Awards Luncheon & Happy Hour. <b>I will attend Awards Luncheon:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>I will attend Roundtable:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>I will attend Yoga:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	\$105	\$130	\$120	\$150	\$30	\$40		
<b>Tuesday, March 10</b> Includes Exhibit Hall, Boxed Lunch & Reception <b>Boxed Lunch Order:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	\$105	\$130	\$120	\$150	\$30	\$40		
<b>Wednesday, March 11</b> Includes Exhibit Hall, Boxed Lunch. <b>Boxed Lunch Order:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	\$105	\$130	\$120	\$150	\$30	\$40		
\$\$ Remember to deduct \$30 from the total if registering for all 3 days! (excluding students, seniors and onsite registrants)							<b>GRAND TOTAL</b>	

A CD of speaker handouts and online access will be provided in lieu of printed handouts (see Meeting Materials section), unless you indicate:  I prefer to receive printed handouts.

\* 2009 Active AHIMA/OHIMA Member

\*\* To qualify for the student/senior rate: Must be an active student or senior member of AHIMA, with Ohio as your chosen state association.

Check here if you have a disability that requires special arrangements. You will be contacted to discuss your specific needs.

Refer to the Program Agenda grid and circle below the sessions you plan to attend so that room size/handout quantities can be determined.

**Monday, March 9**      **Concurrent Sessions**      (Choose one at each time)

1:45 pm                      1    2    3    4

3:15 pm                      1    2    3    4

**Tuesday, March 10**      **Concurrent Sessions**      (Choose one at each time) **Note:** Sessions 3 & 4 are not repeated.

12:45 pm                      1    2    3a    4 a

2:45 pm                      1    2    3b    4 b

**Wednesday, March 11**      **Special Interest Groups**      (Choose one)

I. CODING    or    II. LEGAL